



Emergency Services

Should you experience an emergency such as loss of heat, electrical or plumbing leaks, please refer to the following trouble shooting tips before contacting the emergency contacts.

Trouble Shooting Tips

No Heat

Before calling for service, check to confirm that the:

- Thermostat is set to “heat” and the temperature is set above the room temperature.
- Breaker on the main electrical panel is on (remember, if a breaker trips you must turn it from the tripped position to the off position before you can turn it back on).
- Filter is clean to allow proper airflow.
- Vents in individual rooms are open.
- Air returns are unobstructed.
- Check exterior furnace exhaust is free from snow and ice.

Note: Please reference your furnace manual.

No Electrical Service in Your Home

Before calling for service, check to confirm that the:

- Service is not out in the entire neighborhood. If so, contact the utility company.
- Main breaker and individual breakers are all in the ON position (remember, if a breaker trips you must turn it from the tripped position to the off position before you can turn it back on).

No Water Service in Your Home

Before calling for service, check to confirm that the:

- Main shut off on the meter inside your home is open.
- Main shut off at the water heater is open.
- Individual shut-offs for each water-using item is open.



See reverse for
contact information



Emergency Services - Contacts

Complete Loss of Heat

Enbridge | 1-877-362-7434

Complete Loss of Electricity/Hydro

Niagara Peninsula Energy | 1-877-362-7434

Complete Loss of Water

Town of Lincoln | 905-563-8205

Complete Loss of Hot Water

Contact your hot water tank rental company

Note: Serial number located on hot water tank

Other Critical Electrical Issues

Robins Electrical | 289-969-9425

Other Critical Plumbing Issues

Confederation Mechanical | 905-321-7136

Other Critical Heating/HVAC Issues

Pro Comfort | 365-336-5759

Inquiries regarding Snow Plowing or Garbage Removal

Shabri Properties Ltd. | 1-855-673-6112

Inquiries regarding Mail Box Keys & Number or Mail Delivery Issues

Contact Canada Post

Please refer to your Home Owner's Manual tab "**TROUBLE SHOOTING TIPS & EMERGENCY CONTACTS**" for more information.

